



Info-Electronics Systems Inc. Systèmes Info-Électroniques Inc.

ISO 9001:2000 Registered Quality System

ISO 9001:2000



Certificate # 013800

Quality Management Solutions at their Best

ABOUT US

Incorporated in 1981, **Info-Electronics Systems Inc. (IES)** is a software engineering, systems integration and project management company. Working in the field of computer-based technologies, IES develops application software for Hydro-Meteorology, eBusiness/Customer Relationship Management, Multimedia, Interactive Training as well as Industrial Process Control. With its headquarters in Montreal, Canada, IES has an additional office in New Delhi, India. Moreover, IES' Quality Management System (QMS) is registered as being in conformity with ISO 9001:2000.

We provide concrete, practical, day-to-day implementation methodologies, techniques and solutions for employees and end-users involved in adherence to the following:

1. Software Quality Management
2. ISO 9000 Certification Consulting
3. Test Management
4. Problem and Change Management
5. Business Process Engineering Methodologies

⇒ These solutions involve the use of tools, end-user training, and associated documentation.

⇒ These solutions can be easily integrated into your current and future ISO environment.

SOFTWARE QUALITY MANAGEMENT

- Internal Audits
- Status Accounting
- Risk Management
- Requirements Management (Verification)
- Testing (Validation)
- Development of Internal Standards
- Quality Management System Standards

ISO 9000 CERTIFICATION CONSULTING

- We offer assistance to organizations to prepare them to get ready for ISO, including steps on how to properly implement ISO processes and standards.

TEST MANAGEMENT

We can perform the following in the area of testing and train your employees in these tasks:

- How to develop and implement testing groups/organizations.
- How to establish test strategies and methodologies for hardware and software embedded systems.
- How to develop System Integration and User Test Cases with or without design documentation.
- How to build control, monitoring and training mechanisms and measurement metrics (for testing).
- How to develop and implement defect tracking not only related to product support product life cycle, but also to the testing life cycle stage.

PROBLEM AND CHANGE MANAGEMENT

- How to define, implement and fine tune a Change Management process for organizations involved in product development, testing, and support.

BUSINESS PROCESS ENGINEERING METHODOLOGIES

- Development of methodologies for defining, measuring, tracking, and monitoring current business processes and assistance in the development of and proof of required new processes.
- Integration of various apparent independent processes into a seamless single business workflow. This includes process documentation, measurement metrics, employee training and implementation and process monitoring.

OTHER SERVICES OFFERED

Project Set-up & Monitoring:

- All projects, especially large ones, require a strong base planning to ensure success. During the entire project, we provide constant monitoring of all processes including management of requirements, design, configuration, testing, and quality management system.
- We also offer *independent assessments* to ensure proper project definition, development, and execution.

For more information on how our Quality Management Solutions can help you, please feel free to contact us.



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